

# Boone Memorial Hospital

## Plain Language Summary of Financial Assistance Policy (FAP)

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1. As part of its mission, Boone Memorial Hospital (BMH) provides financial assistance for emergency and other medically necessary care to patients who lack the ability to pay for hospital services.
2. Determination of the ability to pay may take into account a number of financial variables, including but not limited to:
  - A. The earning status and potential of the patient and family
  - B. Other sources of income and assets, available funds
  - C. The family size
  - D. Alternate means of assistance available, such as Medicaid
3. A printed free copy of the FAP and application can be obtained on our website at <http://www.bmh.org>. Printed copies are located in our business office and may also be obtained by calling 304-369-1230 ext. 5100 and requesting it be mailed.
4. The hospital will charge a person for emergency or other medically necessary care who qualifies under the FAP less than the amounts generally billed for emergency or other medically necessary care to individuals who have insurance covering such care.
5. Financial assistance discounts will be available for only emergency or other medically necessary healthcare services provided to persons who meet the financial and documentation criteria defined in the FAP policy. Patients who are uninsured or underinsured and have a household income at or below 100% of Federal Poverty Guidelines (FPG) may receive free care (a 100% discount.) Individuals with annual household incomes between 101% and 240% FPG will be eligible for up to a 90% discount off of normal charges, based on a sliding scale from our normal charges as illustrated by the table in the FAP.
6. For information regarding our Financial Assistance Policy & Financial Assistance Application Form, or for assistance with the application process, please contact Patient Accounts Manager at 304-369-1230 ext. 5108.

Copies of our Financial Assistance Policy, Application Form, and this Summary are available in English. Translated copies can be made available upon request.

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Return your completed application to: BMH Patient Financial Services, 701 Madison Avenue, Madison, WV 25130